

Laura

Sent from my iPhone

On 29 May 2014 17:36, Marcus Stead <marcusstead@hotmail.co.uk> wrote:

I'd estimate that I complain to private firms on average of once a fortnight, so over two years that'd be about 50. It's probably slightly higher than that, but that's a 'safe' figure.

Kind Regards,

Marcus

Date: Thu, 29 May 2014 17:44:08 +0100

Subject: Re:

From: [REDACTED]

To: marcusstead@hotmail.co.uk

Thanks very much.

Best wishes

Laura

On 29 May 2014, at 17:52, Marcus Stead <marcusstead@hotmail.co.uk> wrote:

You're welcome - I look forward to reading your piece.

Kind Regards,

Marcus