

To: [marcusstead@hotmail.co.uk](mailto:marcusstead@hotmail.co.uk)

Thanks for coming back to me - I really appreciate it.

So just to clarify - that's more than 100 emails exchanged over the past two years?

What would you estimate the figure to be if you factored in all of your complaints - FixMyStreet, emails, phone calls etc? I appreciate it's difficult to be exact.

Best wishes

Laura

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On 29 May 2014, at 17:21, Marcus Stead <[marcusstead@hotmail.co.uk](mailto:marcusstead@hotmail.co.uk)> wrote:

Yes, there have been more than 100 emails between myself and the council in the past two years (to be clear, these are quite often about the same complaints).

In terms of individual complaints to the council over two years through FixMyStreet, emails, phone calls and letters, I would put a conservative estimate on 100.

That's not including complaints I've made to private companies - utility firms, food manufacturers, supermarkets. Nor does it include inaccuracies I've complained about in newspapers or magazines. Nor does it include complaints I've made to broadcasters (especially the BBC) about bias, bad language or inaccuracies.

I hope this helps!

Kind Regards,

Marcus

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From: [REDACTED]

Date: Thu, 29 May 2014 17:25:24 +0100

Subject: Re: RE:

To: [marcusstead@hotmail.co.uk](mailto:marcusstead@hotmail.co.uk)

It does, thanks very much!

Just one more query - if you do include all of those complaints, what would your overall estimate be?

Thanks